

Terms and Conditions

1. Our Aim

Bright Markets exists to showcase high-quality, locally made, baked and grown products, celebrating our region and its makers. All stallholders are expected to support this ethos.

Bright Markets is a community event. We aim to create a welcoming, inclusive and safe environment for all visitors, stallholders and volunteers.

2. Product Eligibility

- Products must be handmade, home-grown or home-baked.
 - Commercial, mass-produced or design-only products are not accepted.
 - Offensive, discriminatory or inappropriate items will not be permitted.
 - Products should be produced within 100km of Bright, unless approved at the committee's discretion.
 - Only approved products may be sold. New products must be submitted in writing with photos and approved before sale.
 - Items that breach copyright, trademark or intellectual property laws are strictly prohibited. This includes unauthorised use of logos, brand names, characters, artwork or designs owned by others
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3. Applications & Approval

- Stall approval, placement and market curation are at the discretion of the Markets Coordinator and Committee.
- Stalls cannot be transferred, sublet or shared without written approval.
- Food stallholders must hold all required registrations and comply with health regulations, including Foodtrader registration and Statement of Trades (where applicable).

- Approval may be withdrawn at any time.
 - Stallholders are responsible for ensuring their products meet all relevant safety and compliance standards.
 - Presentation and quality standards must be maintained at all times.
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4. Fees & Payments

- All stall fees are payable in advance. Refer to your application form for the fee costs.
 - Fees must be paid by the due date or the booking may be cancelled.
 - Limited fee deferments may be granted for approved reasons (e.g. illness, planned absence, production failure)
 - Six-month stallholders are entitled to one deferred market within their consecutive six-month period, provided a minimum of two weeks' notice is given; if more than one market is missed, the stallholder will be temporarily moved to casual status for the additional missed months.
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5. Insurance

- All stallholders must hold \$10 million public and product liability insurance.
 - Proof of insurance must be provided and available on market day.
 - Limited one-day insurance is available for casual stallholders, subject to availability.
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6. Market Day Requirements

- Trading hours are 08:30am to 12:30pm
 - Stallholders must arrive at least 30 minutes before opening, be ready to trade on time, and remain until closing.
 - Vehicles may not move during trading hours.
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7. Conduct & Behaviour

- Stallholders are expected to behave in a professional, respectful and courteous manner at all times.

- Rude, aggressive, discriminatory or intimidating behaviour towards customers, other stallholders, volunteers or the Markets Committee will not be tolerated.
 - Harassment, bullying, abusive language or threatening behaviour — verbal or physical — will result in immediate removal from the market and may affect future participation.
 - Stallholders must comply promptly and cooperatively with any reasonable direction given by the Markets Coordinator or Committee.
 - Loud, disruptive or aggressive selling practices are not permitted.
 - Copying the work, designs or ideas of other stallholders is not in the spirit of the market and may breach intellectual property laws.
 - Any complaints or grievances must be submitted in writing to Market Management.
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8. Weather

- Markets operate in most weather conditions, unless unsafe.
 - Stallholders must be prepared for adverse weather and secure all equipment.
 - No refunds or credits are given due to weather or early pack-up unless it was directed by the Market Manager.
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9. Set-up, Safety & Equipment

- Stallholders must supply their own equipment, marquees and weights. Weights must be applied to ensure the marquee is safe and secure in moderate wind.
 - All stallholder setups must be in your stall site. A-frames and display boards outside your stall area are not permitted (unless approved by the Markets Manager)
 - Tent pegs are not permitted.
 - All equipment must be safe, secure and within stall boundaries.
 - Electrical leads must be tagged and tested.
 - Gas appliances must meet safety standards and have appropriate fire equipment on site.
 - Dogs are not permitted at your stall
 - Smoking or vaping is not permitted anywhere in the market area.
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10. Food & Alcohol

- Food stallholders must hold all required registrations and comply with health regulation including Foodtrader registration and Statement of Trades (where applicable).
 - Alcohol sales require a valid liquor licence and be displayed at all times.
 - Non-compliance may result in immediate closure of the stall.
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11. Waste & Site Care

- Stallholders must remove all rubbish and leave their site clean and undamaged.
 - Public bins are not for stallholder use.
 - Damage caused by stallholders must be repaired at their cost.
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12. Unapproved Trading

- Stallholders who attend without approval or after approval has been revoked will be asked to leave immediately and may be fined by authorities.
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13. Liability & Indemnity

- Stallholders trade at their own risk.
 - Management accepts no responsibility for sales, foot traffic, weather, loss, damage or injury.
 - Stallholders indemnify Management against claims arising from their participation in the market.
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14. Termination

Management may remove a stallholder without notice for non-payment, rule breaches, unsafe behaviour, unapproved products or criminal activity.